

Student Health Services | Mission | *Helping*

Creating a culture of grass-rootsism and evidence

www.ohsu.edu/studenthealthservices



**Student Health Services
Annual Report 2020**

TABLE OF CONTENTS

CONTENT	PAGE
Executive Summary	

EXECUTIVE SUMMARY (one page)

EXECUTIVE SUMMARY

Student Health Services (SHS) is an integral part of the Student Affairs Division at Salisbury University. All students are eligible for our services. Services are provided for a nominal fee and health insurance is not needed to seek care. Students are provided care by Board Certified Nurse Practitioners, as well as Physicians and a Registered Nurse. We strive for optimal health for students to ensure they are successful in and out of the classroom.

We continue to collaborate with many other departments on campus. For example, we assist Athletics with pre-participation sports physicals; we meet regularly with the Student Counseling Center to provide medications for students with anxiety and depression, and we assist the Department of Community Health with the vaccine and internship requirement documentation.

SHS is accredited by the Accreditation with the Accreditation Association for Ambulatory Health Care. (AAAHC) which is an important part of SHS. The AAAHC Certificate of Accreditation is widely recognized as a symbol of quality by third party payers, as well as the public. SHS has been accredited for over 14 years. AAAHC accreditation means that Student Health Services participates in on-going self-evaluation, peer review and education to continuously improve our care and services.

We are committed to promoting safety, preventive education, and learning through individual education and outreach that promotes lifelong learning and the development of healthy living skills and behaviors that will foster well-being beyond the college years

Section II: Service Delivery

Students Served (July 1 – June 30 time period)

Undergraduates	Outcomes
Total unique number served (do not include repeat visits)	N/A
repeat visits)	
Total number of service contact hours across all service types	
Graduates	Outcomes
Total unique number served (do not include repeat visits)	N/A
Total number of service contact hours across all service types	
Overall	Outcome
Total unique number of undergraduates and graduate students served	1896

Examples of Major Events, Services, Activities, and Initiatives¹

Examples of Major Events, Services, Activities, Initiatives	Target Audience	Number(s) Served	Cost Per Participant ²
Example: Annual First-Generation Conference.	First generation students and their faculty mentors		

Section IV: Collaborations and Partnerships (Internal and External)⁴

Examples of Collaborations and Partnerships	Internal or External	Outcomes and Impact
Collaborated with HR to bring Rite Aid pharmacy on site to provide influenza vaccines to students and staff	Internal and External	x 486 Students and staff immunized against influenza to protect against the flu
Collaborated with PRMC's Community Outreach to provide free flu shots to students	Internal and External	x 215 free flu vaccines administrated
Monthly meetings with SU Counseling Center	Internal	x Coordinated medication prescriptions for students with anxiety and depression
Collaborated with Residence		

Section V: A Summary of Achievements Related to Student Affairs Strategic Plan

The following are examples of ways in which Student Affairs achieves its goals. Please use bullet or numerical formatting to provide examples of outcomes.

Goal 1: Student Affairs aims to foster safe, accessible and inclusive communities for undergraduate and graduate students.

4492 patient encounters for the student health center, a decrease of 1076 patient encounters from previous FY 18-19 due to pandemic and closure of campus in March.

Demographic data show that all classes are represented, as well as sex and ethnicity. (See Appendixes).

277 athletic pre-participation sports physicals provided over 6 weekend sessions, an increase of 31 physicals from previous year.

31 international students seen for immunization updates, tuberculosis screening and testing if needed, and information on services provided by SHS

Goal 2: Student Affairs aims to educate students for campus, career, and life.

126 students were screened for HIV and Syphilis, a decrease of 6 students

537 students were screened for chlamydia and gonorrhea, a decrease from last year (most likely attributed to campus closure before spring break)

24 female students had a pap test sent to the Lab, a decrease of 9 tests from previous year

99 % of students were compliant for the State of Maryland meningitis law for providing documentation of an updated meningitis vaccine or a signed waiver in their chart (fall 2019 and spring 2020)

Section VI: A Summary of Achievements Related to University Strategic Plan

The following are examples of ways in which is assisting the University's goals. Please use bullet or numerical formatting to provide examples of outcomes. Units may cut and paste as appropriate from

Goal 1: EDUCATE Students for Campus, Career and Life

Goal 4: PROVIDE Appropriate Programs, Spaces, and Resources for All Members of the Campus Community

701 faculty, staff and students received an influenza vaccine on campus by coordinating with community partners (Rite Aid and PRMC)

**Examples of Other Research, Assessment, or Evaluation Projects (if applicable)
July 1, 2019-June 30, 2020**

Project	Key Result(s) or Outcomes	Organizational Changes
Example: Three Year Student Satisfaction Survey with new n instructional software.	80% of student users indicated new software was helpful to understand math concepts.	Two additional math sessions using new software will be added.
Quality Improvement Study: STI testing for women presenting to SHS for oral contraceptives	<p>Purpose of Study</p> <p>The purpose of this Quality Improvement Study was to evaluate how many students that present to Student Health Services (SHS) for either an initial contraceptive visit or a contraceptive refill visit are being screened for Chlamydia and Gonorrhea, as well as received information on safer sex practices. This is a repeat, follow up study to a previous study. Additionally, are these students receiving important health information on oral contraceptives (OCPs), as well as the current recommendation of pap testing at the age of 21?</p>	<p>Results</p> <p>More students were offered the testing, although 31/88 declined the testing. More students 92%, were given information about information about pap testing. We will continue to offer STI testing, and document when a student declines. Providers will continue to document health teaching.</p>

Satisfaction Survey

The survey was completed by 22 students. Because the respondents were anonymous, no demographic data was collected. 95% of the students responded

getting care, specifically the ability to get in to be seen, and the hours the center is open.

well does the staff listen to you, 55% rated great, and 23% rated good, and 8%. There were 2 students, 1% that rated the staff poor.

**Student Learning Outcomes
July 1, 2019 - June 30, 2020**

Student Learning Outcomes	Mapped to
----------------------------------	------------------

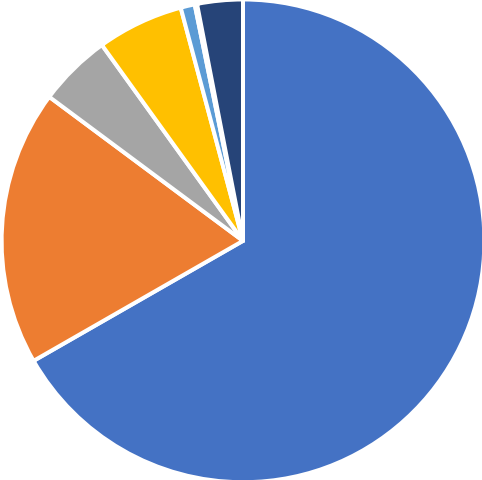
Section VIII: Strategic Plan-Related Goals (July 1, 2020 – June 30, 2021)⁶

The following goals are intended to be ambitious but attainable. Each goal should be linked to measurable metrics and is consistent with the University's strategic goals and expectations.

Department Goal or Objective	Map to University Strategic Plan 2020-2025 Goals	Map to SA Strategic Goals (TBD)	Examples of Assessment Metrics that will be Used
Example: Implement new living learning communities focused on diversity and inclusion.	Goal 1 Initiative 2		Number of living learning communities created Number of students completing housing contracts for the new LL
Example: Ensure that 70% of academic probation students participate in at least two sessions of successful study habits.	Goal 4 Initiative 2		Number and percent of academic probation students participating in at least two academic sessions

Achieve 100% compliance for Tuberculosis testing for students with risk factors	Goal 1 Objective 1.2 Strategy 1.2.2		Number of students that are compliant.
Explore new teaching strategies to decrease STI rate.	Goal 1 Objective 1.2		
Advocate for an updated Student Health Center to meet the needs of students	Goal 1 Objective 1.2 Strategy 1.2.3		

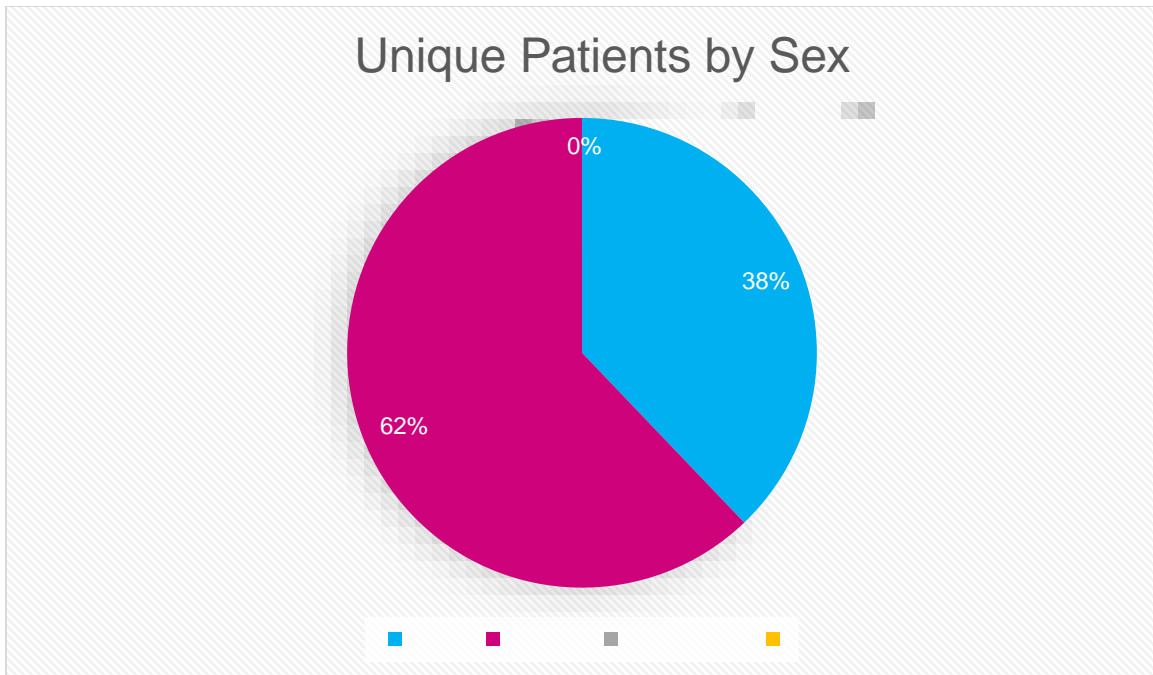
Appendix 1



■ ■

White 1269 (67%)
Black 351 (18%)
Asian 93 (5%)
Hispanic 110 (6%)
American Indian 18 (1%)
Pacific Islander 3 (.1%)
Not specified 43 (2%)

Appendix II



Female 1173
Male 719
Unidentified 4
